

# CV

## ALISON CONELLY

### CONTACT

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### PERSONAL PROFILE

I am a second year Business Management student at the University of Birmingham. I have developed excellent analytical and leadership skills through my degree, as well as key customer service and communication skills through my part time Job. My determination and dedication is highlighted by my achievement of a black belt karate. I am now looking forward to further develop and use my skills in a year in industry placement, specifically in marketing.

### EDUCATION

SEPTEMBER 2018 - CURRENT

#### University of Birmingham

/BSC BUSINESS MANAGEMENT

- First year Average: 68%
- 1st Year: Principles of Marketing (72%), Analytical Techniques (68%)

SEPTEMBER 2014 - SEPTEMBER 2018

#### Nun Monk School /COLLEGE

- GCSE Maths, English, Science (AAB), 8 additional GCSEs grade C or above

### WORK EXPERIENCE

SEPTEMBER 2018 / CURRENT

#### The French Shop / Sales Assistant

Liverpool

- Serving customers and dealing with their requests
- Dealing with customer queries and complaints

SEPTEMBER 2014 / SEPTEMBER 2018

#### Pies R'Us / Bakery Production & Sales Assistant

Liverpool

- Working efficiently and within a team to avoid a back log of stock
- Serving customers and dealing with their orders

### SKILLS

Advanced linguistic skills in French and Spanish

Experienced Photoshop Skills

Highly motivated

Experienced analytical skills

### HOBBIES AND INTERESTS

Karate, qualified as a black belt

Volunteer as Special Needs Assistant - working with kids with learning difficulties

### REFERENCES

Stan Smith / The French Shop

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